

## **Telehealth and Email Correspondence Consent Form**

I understand that telehealth appointments are an alternative to face to face appointments only under special circumstances and that they will not become the default manner in which appointments are kept.

Electronic systems used for these purposes, including but not limited to email correspondence, video and audio correspondence using telehealth software, will incorporate network and software security protocols to protect the confidentiality of patient identification and data and will include measures to safeguard the data and to ensure its integrity against intentional or unintentional corruption.

There are potential risks associated with the use of telemedicine and email, these risks include but may not be limited to the following;

1. Delays in medical evaluation and treatment could occur due to deficiencies or failures of equipment.
2. In very rare instances, security protocols could fail, causing a breach of privacy of personal medical information.
3. Your email (the patient's) setup may not offer the same securities to protect data as Dr. Morse's do. Check with your email provider to understand privacy/security limits.

I understand that electronic correspondence via email with Dr. Morse will be for the purposes of telehealth appointments and all other correspondence will continue to be via phone call using either the office number (206-353-1150) for routine matters or using the mobile number (206-398-9390) for more urgent needs. I will continue to call 911 or go to an emergency room for my emergent needs.

I will only use the following email address (Shereen@shereenmorsemd.com) to correspond with Dr. Morse regarding telehealth matters even if I have discovered other ways to reach Dr. Morse online and/or have discovered other email addresses that exist for Dr. Morse.

I understand that email correspondence cannot be used for time sensitive matters, as Dr. Morse makes no guarantees of timely response via email.

I understand that I must call my insurance company to ascertain if telehealth is covered by my insurance as not all insurance companies offer this benefit. I know that NW Clinical Billing is available to help me ascertain coverage as well at, 360-768-2168 .

Patient Name/Date

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Email Address for Telehealth